

CORE VALUES

COMMUNICATION

We are committed to engaging our customers and employees through timely, respectful, transparent and reliable communications.

ACCOUNTABILITY

We are responsible for our decisions and actions. We learn from failures and build on successes.

MISSION

We care for our customers, community, employees, and stakeholders and provide value through the distribution of safe, efficient and reliable power.

TRUST

Trust is essential for meaningful and empowering relationships. We earn the confidence of our customers and fellow employees by being honest and considerate in all we do.

SAFETY

We are committed to protecting our employees and community by taking a proactive approach to safety and wellness at work and at home. We set the example.

VISION

Empowered by a dedicated and responsive team, we will be the preferred energy provider and trusted partner for our community.

FINANCIAL RESPONSIBILITY

We respect customer and shareholder interests and maintain reasonable rates by making thoughtful spending decisions that maximize value.

CUSTOMER FOCUS

Customers are at the centre of what we do. We aim to exceed expectations through caring and respectful interactions and providing reliable service.